



TLGUK gets **personal** with bit10

The client:

bit10 is an award-winning full service digital solutions agency which has enjoyed significant growth since its creation ten years ago.

To fulfil the potential of further expansion, bit10's dynamic young team urgently needed reinforcements at its Coventry-based operation.

Services offered by bit10 include web design, development and hosting, online marketing and web analytics.

The challenge for TLG UK and bit10 was to find recruits who not only demonstrated the required skills and experiences but who would also thrive in a passionate and exuberant environment.

The role of TLG UK:

TLG's experience in working with small to medium-sized enterprises shows that specific recruitment requirements can only be met through an in-depth knowledge of clients' operations and cultures.

Led by Recruitment Consultant Julian Cosgrove, TLG was able to build strong personal relationships with bit10 and potential candidates.

"Their professional and personal service has been a breath of fresh air..."

bit10 set the recruitment agenda selecting which services it required from the range offered by TLG.

"The CV's they send us are easy to read and of good quality."

TLG's comprehensive solution included:

- writing and placing initial advertisements
- sifting replies and speaking with each candidate
- Personally interviewing shortlisted candidates in TLG's offices prior to submission
- preparing summaries of pre-interviewed candidates
- supporting bit10's interview process
- negotiating terms for successful candidates
- continuing support after successful placements

What bit10 said about TLG UK:

"When we needed to fill a number of difficult-to-recruit roles in a hurry, we turned to TLG. Their professional and personal service has been a breath of fresh air – both for bit10 and the candidates they brought to us. In particular, we have been very impressed with the time and effort that has gone into thoroughly screening candidates so the people we have met are all extremely well matched to both the job requirements and our culture. We won't hesitate to recommend the team at TLG."

Alexander Craig, Managing Director

TLG and bit10 are continuing to develop their working relationship:

"TLG have always been very good with communication and letting us know what is happening. The CVs they send us are easy to read and of good quality."

Catherine O'Hagan, bit10 Recruitment Team

"Recruitment isn't my day job. Fortunately, working with TLG has been very easy and they've helped take much of the pain out of the process of recruiting onto my team."

Cathie Gibbens, Account Manager Team Leader

"I found Julian to be very helpful, courteous and not at all 'pushy' in his approach. Not only did TLG place me in a role in which I am now happy, but Julian made the time to contact me after my appointment to check that the post suited me."

Kuldip Bansal, bit10 recent recruit



Contact us:

TLG's services include permanent and contract recruitment, executive searches to board level, managed teams, competency-based interviews and technical and psychometric testing of candidates.

Further details can be found by visiting www.tlguk.com

Please contact us by telephone on 0871 550 2295 or by email at mail@tlguk.com

TLG UK (Warwickshire)

Connaught House, Morrell Street
Leamington Spa, CV32 5SZ
01926 887314

TLG UK (South West)

Fairfax House, Silverton
Devon, EX5 4HP
01392 860140